

NMR Shutdown Questionnaire

Customer Name

Company/Institution

Customer Contact Phone number

Customer Contact email address

Instrument Model

Field Strength

Magnet Manufacturer

JASTE

Oxford

Do you have magnet hardware
i.e., charging sticks

Yes

No

Don't know

Last Liquid Helium Fill Date

Current % Liquid Helium

- 1. Liquid Helium level needs to be at 70% or higher in order to have a JEOL service engineer de-energize the magnet.**
- 2. If the magnet Liquid Helium level is below 70%, the magnet may be allowed to quench on its own. There are safety devices built into the magnet to prevent damage, but there is always a risk of mechanical damage during an uncontrolled quench.**
- 3. Fill out the form and return to the Service Department**

Contact Information

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